

Seasonal Wrap

Three tips for 2021

2020 was tough! We're all looking forward to the fresh start that a New Year can bring. Here's a few thoughts to help start the year on the up!

Be kind to yourself – Some people set so many New Year's Resolutions, they just end up feeling bad that they don't keep them. Instead, pick one thing and focus on that. Maybe you want to pick up that guitar, practice your photography or take an online class?

Set a step goal – it doesn't have to be 10, 000 steps a day! Just aim for 30 minutes of activity on most days of the week. Take a walk or ride your bike – that's all it takes!

Make a budget – January is always a good time to revisit your spending habits. There are lots of apps to help you budget. Start by getting to know what you spend and perhaps set a small savings goal. Even \$10 a month could be a nice bonus next Christmas!

BRIC OPENING HOURS ARE AS FOLLOWS OVER THE CHRISTMAS AND NEW YEAR PERIOD:

Thursday 24 December - closed from 1pm
 Friday 25 December - closed
 Monday 28 December - closed
 Tuesday 29 December - closed
 Wednesday 30 December - open
 Thursday 31 December - open
 Friday 1 January - closed
 Monday 4 January onwards - open

For any urgent repairs during this period, please phone 3230 5555.

MERRY CHRISTMAS

THE STAFF AT BRIC WOULD LIKE TO WISH YOU AND YOUR FAMILY A SAFE AND HAPPY FESTIVE SEASON!



Stay safe and connected over Christmas



Emergency Contacts

QLD Government – 13Family Hotline	T: 13 32 64
StandBy Response Service – Grief and Loss	T: 3250 1856
Family Drug Support's 24/7 Support Line	T: 1300 368 186
The Brook Red Centre – Mental Health	T: 3343 9282
DV Connect Crisis Support	Womensline - 1800 811 811 Mensline - 1800 600 636 Sexual Assault - 1800 010 120
Brisbane Domestic Violence Service	T: 3217 2544
Wesley Mission Brisbane Relief Hub	T: 3216 1579
Gamblers Help	T: 1800 858 858
Qlife	T: 1800 184 527
GriefLine	T: 1300 845 745
Kids Helpline	T: 1800 551 800
Homeless Hotline	T: 1800 474 753
LifeLine	T: 13 11 14
Poisons Information	T: 13 11 26
Police Link	T: 13 14 44
1800 Respect	T: 1800 737 732
Suicide Call Back Service	T: 1300 659 467



Maintenance: Trouble Shooting Guide

Maintenance issues can be reported throughout the Christmas period on 3230 5555. It's worth remembering these handy troubleshooting tips so you can try and resolve the issue as quickly as possible.



PLUMBING LEAKS

The most common problem in properties is water leaking from areas (e.g. bathrooms, laundries, kitchens), into adjoining rooms. A regular check for water leaks is advisable. If the carpet/floor is wet, sponge and dry the area thoroughly and check again afterwards.

Contact Bric maintenance on 3230 5555 if there is still a problem. If the problem is a serious water leak, this is an emergency repair and you must notify us immediately.



FAULTY POWER / LIGHT SWITCHES OR FANS

Do not attempt to fix it yourself. Do not use switches. Contact Bric maintenance on 3230 5555 as soon as possible.



HOT PLATES / OVEN

Check if the power is connected or check the power box for a tripped switch.

Contact Bric maintenance on 3230 5555 if the problem persists so necessary repairs can occur.



LEAKING FROM TOILET

Regular mopping and turning off the tap between uses is adequate until a tradesperson arrives.

Please contact Bric maintenance on 3230 5555 so necessary repairs can occur.



HOT WATER SYSTEMS

If your supply of hot water is not hot or does not seem to last as long as it should, your hot water system may need topping up (if it is a storage tank). Locate the filter filler valve on the side of your hot water system and lift the floppy lever until water flows from the overflow. Repeat this process every few months. Otherwise, check - Is the power switched on? Has the power box tripped the switch? Has your shower routine changed or increased (tank capacity will affect this)? Remember in winter, efficiency of the hot water tank is less than in summer and the water will cool more quickly.

Note: Please follow the above procedure before requesting maintenance. If it does not rectify the problem, please contact Bric maintenance on 3230 5555 so that necessary repairs can occur. Remember, a leaking hot water tap will cause poor supply of hot water and high electricity bills.



POWER

If your neighbours have also lost power contact your Electricity Supplier. Otherwise check if you have a Safety Switch, which may have tripped. If so, reset the switch. If it trips again unplug all appliances from power points. Reset the Safety Switch and plug in appliances one at a time until the faulty appliance is located.

Note: If this does not fix the problem, please contact Bric maintenance on 3230 5555 so necessary repairs can occur.



LIGHTS

Ensure the power is on and the switch has not tripped in the power box.

Please contact Bric maintenance on 3230 5555 if the problem persists so necessary repairs can occur.



WASHING MACHINE -

if supplied by Bric.

Check...

- that the power is connected
- that the water taps are turned on
- the load of the clothes is not off balance or too high
- the lid is connecting with the on/ off switch when closing
- hoses are securely attached
- if leaking, check hoses for splits

If your machine is supplied by Bric, when all else fails, please contact Bric maintenance on 3230 5555 so necessary repairs can occur.



WATER ERUPTION

Water bubbling out of the ground could be a serious problem and could lead to further complications.

Please contact Bric maintenance on 3230 5555 immediately as this is an emergency matter.



Have you seen the Bric 2020 Annual Review?

It's been an incredible year and the report outlines many successes despite the challenges that 2020 brought! The theme for this year's report is "The difference we make".

Particular thanks to Wara, a Bric tenant who created the amazing painting used on the front cover.

You can read the full report on the Bric website at bric.org.au

