

# REPAIRS TO YOUR HOME

## HOW TO REPORT A REPAIR

### DURING BUSINESS HOURS (9am - 5pm Mon - Fri)

**Phone:** 3320 5542 (direct line)

**Phone:** 3230 5555 (select Option 2)

**Email:** [maintenance@bric.org.au](mailto:maintenance@bric.org.au)

**Web:** <https://bric.org.au/existing-tenants/report-a-repair/>

### OUTSIDE BUSINESS HOURS

**Phone:** 3230 5555 (select Option 2)

**Note:** this is for emergencies only  
eg a gas leak, or if you are locked out.

## FIRE SAFETY

Please make sure you are familiar with the fire safety requirements for your property.

For unit complexes, make sure you know the fire exit routes. Attend the fire evacuation training that Bric organises each year.

Always report any missing or damaged fire safety equipment to Bric – for example smoke detectors, fire extinguishers or hose reels.